

Clarifications on the queries provided in the Pre-Bid Conference on 22-3-2011

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S. No.	Name of the firm	Query page No.	Clause no/paragraph	Clarification/changes sought	DPI'S clarification
1	HP Education services-East	9	Eligibility Criteria Serial no.03	This is a mandatory criteria or not.	Yes, it is mandatory.
2	IL&FS Education	9	Eligibility Criteria Serial no.03	1. As majority of the projects are long term either 3 or 5 years, so current projects should also be considered. Signed agreement should be asked for documentary evidence. 2. We also request that the criteria given for Project experience be considered separately i.e. during the last five years bidder should have implemented (1) an order value of more than Rs. 30 crores or (2) covering at least 400 schools.	Not accepted, conditions are mandatory.
3	IL&FS Education	10	Eligibility Criteria Serial no.08 EMD	We request that a Bank Guarantee be also considered for the purpose of EMD.	Not Accepted.
4	IL&FS Education	15	Scope of work- Design of computer lab. Point no.1.	1.We would request the department to define, what would be include under "minor repairing" 2.We would also request the department to share the details of Mechanical works.	One of the class room in every school building is to be converted to computer lab, bidders are advised to survey and assess.
5	IL&FS Education	15	Scope of work-Site preparation.	1. We request the department to obtain the necessary clearances, as it will hamper the services delivery process. 2. We also request the department to clarify whether the electrical connection can be extended from the main line for each school or a new electrical connection would have to be obtained by the bidder for each school.	Not Accepted. A separate/ new electrical connection would have to be obtained by the bidder for each school and will have to pay the monthly bills.
6	IL&FS Education	16	Scope of work- Internet bandwidth.	We would suggest that department share the internet connection directly from ISP for the project.	Suggestion not accepted
7	IL&FS Education	18	Scope of work- Security	We would request the department that the basic physical security should be the responsibility of the school during non-working hours and vacations.	Not Accepted.
8	IL&FS Education	25	Service level agreement -Point no.4 serial no.1.	We request the department to change the penalty clause to per working day basis from per hour basis.	Not Accepted.
9	IL&FS Education	26	Service level agreement - Help Desk services.	1. We would request the department to provision for cases, where the part has to be replaced; the procurement of the required part will take 2-3 days. 2. We would also request the department that the clause be read as Rs.100 per working day of delay unresolved call.	1 & 2 Not Accepted
10	IL&FS Education	38	Quality & cost based analysis Serial no. 3 & 4	1. The criteria for evaluation under (3) and (4) are in conflict. Please clarify the same. 2.We would also suggest that the average turnover be considered from computer education/computer aided education, since the project involves implementation of computer education program.	1. Not Accepted as both are different. 2. Not Accepted.
11	IL&FS Education	59	Gen conditions of the contract- Payment schedule. Point no.1.	We request the department to change the clause to 30% of the contract value payable on delivery and successful installation and acceptance test of all the equipments, as this is the norm for all ITC tenders in the industry.	Not Accepted.
12	IL&FS Education	99	Annexure-14 Price proposal Part 1.	We would request the department to change this clause to Taxes Extra as applicable..	Not Accepted
13	Core Projects and Technologies Ltd.	9	Eligibility criteria - Point no.1.	We request the authority to consider: The bidder should be a company/firm/society/corporation registered and incorporated in India under the appropriate act. Consortium of max. 2partners may be allowed, wherein at least one of the partners individually shall fulfill eligibility criteria and Prime bidder shall be wholly and severely liable for the project and shall be the single point of contact for this project.	Not Accepted

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14	Core Projects and Technologies	9	Eligibility criteria - Point no.1.	We understand that bidder shall comprise of Prime bidder + 2 Partners in the consortium. Please clarify. Reasoning: As per annexure-2 Deed of consortium, 3 consortium members	Not Accepted . In Annexure-2 , what is given is merely a format only.
15	Core Projects and Technologies Ltd.	9	Eligibility criteria -Point no.2.	We request the authority to consider: Bidder should be dealing in computer Education/computer aided education business/information technology/IT, system integration in India and should have been in the business for a period exceeding three years as on date of bid submission.	Not Accepted
16	Core Projects and Technologies Ltd.	9	Eligibility criteria -Point no.3.	We request the authority to consider: The bidder (in case of consortium at least one of the partners individually) should have completed/running/awarded at least one computer education project involving computer education/computer aided education, development/supply/deployment of textbook based multimedia content and related computer hardware in schools in India during the last five (5) years for (1) an order value more than 20 crores & (2) covering at least 400 schools. Reasoning: in QCBCA Page no. 37- project experience: The authority has already considered completed/running/awarded projects against project experience for computer aided education/computer education. 2. The order value depends on the deliverables in the schools, hence experience in number of schools in all projects by other state Govts	Not Accepted
17	Core Projects and Technologies	10	Eligibility criteria -Point no.8.	We request the authority to consider Bank Guarantee also for EMD issued by a Nationalized Bank/Scheduled commercial bank. Reasoning: Bank Guarantee is considered in most of the ICT/CAL	Not Accepted
18	Core Projects and Technologies Ltd.	37	QCBCA-Organization capabilities of the bidder-point no.1.	We request the authority to consider: (1)Number of years of operation in India in comp.education/ comp. aided education business/ Information Technology/IT system Integration. Reasoning- please refer eligibility criteria no.2 page 09 where the authority has already considered comp. education/comp. aided education business/ information technology/IT system integration.(2) Minimum 3 years will be awarded 3marks. For every additional 1 year of	Not Accepted
19	Core Projects and Technologies Ltd.	37	QCBCA- Project experience - point no.1.	We request the authority to consider (1) Number of schools in India where Comp. aided education/Comp. education program on BOOT is implemented by the bidder in India in last three years. Completed/running/awarded projects as on date of bid submission. (2) 400 schools will be given 3 marks. For every additional 100 schools 1 mark will be awarded to a max. of 3	(1) & (2) Not Accepted
20	Core Projects and Technologies Ltd.	37	QCBCA- Project experience - point no.2.	We request the authority to consider- (1) Number of State in India where the bidder is executing/awarded computer education/computer aided education.ICT/IT projects in last three years till the date of bid submission. (2) For one state 3 marks. For every additional state 1 mark will be awarded	Not Accepted
21	Core Projects and Technologies	38	Project experience- point no.4.	We request the authority to consider- Average annual turnover of last 3 FY of the OEM of computer supply, installation, commissioning, operation and maintenance etc as on 31-3-2010	Not Accepted.
22	Core Projects and Technologies	37	Evaluation-QCBCA-point no.1. Required eligible documents.	We request the authority to consider photocopies signed and sealed by the authorized signatory of the bidder or company secretary of the bidder.	Not Accepted.

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23	Core Projects and Technologies Ltd.	15	Scope of work-supply/Installation point no. 1.3.1	We request the authority to clarify whether we need to propose false ceiling in each lab. We understood that for site preparation activity as per technical specification for lab infrastructure, we only need to provide vinyl flooring along with minor repairs for any bulge from roof and whitewash in each lab. Please clarify. Also request you to clarify on the scope of Partitioning required in each lab.	Bidders are advised to survey and take decision based on their observations.
24	Core Projects and Technologies	15	Scope of work- Design of comp. lab Point no.1	Please clarify on the requirement of physical security infrastructure.	It means security of the laboratories.
25	Core Projects and Technologies	16	Scope of work-supply/Installation point no. 1.3.5	We request authority to provide clarification and more specification on the requirement of Database.	Bidders are advised to take decision based on structure of their contents and details given for teachers training
26	Core Projects and Technologies	17	Scope of work- Training of students- point no.1.	We request authority to specify the exact number of PC's and access nodes required for the lab	Requirements have been documented in RFP
27	Core Projects and Technologies	32	Instruction to bidders- 10. Submission of proposals.	We request the authority to consider one prequalification bid and one technical bid for all the zones and three price forms as per annexure-14 for all the zones as the prequalification and technical bids shall be the same for all zones.	It can be considered, but the bidders have to submit separate EMD's for each zone applied for.
28	Core Projects and Technologies	71	Technical specifications- Requirement for operating systems	We request authority to specify the operating system required for the project.	Requirements have been documented in the RFP
29	Core Projects and Technologies	71	Technical specifications- Requirement for operating systems - Point no.4	We request authority to also consider the option of Open Office.	Requirements have been documented in the RFP
30	Core Projects and Technologies Ltd.	72	Technical specifications- Computing & Lab infrastructure. Point no. 1&3.	: As per our understanding we may need to provide:- (1).3PC/server (2.)9 access/shared computing nodes connected to 3 PC /server. Please clarify. Also request authority to specify on the specification of monitor to be attached to shared computing device. Request authority to clarify if speakers are required with access /shared computing node. Also please provide suggested components the undertaking is required. In case the same is also required for OS and Office, we would like to mention that International Vendors like Microsoft do not provide such undertakings as per their policy Also the undertaking will not be required in case we are providing our own software or if we are providing open source software.	Requirements have been documented in the RFP, additional gadgets like speaker etc either inbuilt or external for CAL are to be provided by bidders
31	Core Projects and Technologies Ltd.	86	Annexure-5	We request authority to clarify whether we can propose one or more open source software to cater to the requirements therein.	Not accepted
32	Core Projects and Technologies Ltd.	73	Technical specifications- On line UPS:	UPS rating has not been mentioned in the tender. It is requested to kindly specify the UPS rating along with minimum VAH for the desired backup time, which will help to provide a common platform to all vendors while ensuring that the required battery backup is indeed provided. We would like to recommend a UPS capacity of 700VA (to cater to the specified load) with battery capacity of 1000 VAH for 30 min. backup on full lab load. Input voltage range of 160V-270V (on full load) is the industry norm & may kindly be considered; input voltage range of 120-270V(on 50% load) can be specified. We recommend input power factor of 0.95 as per industry standard. Which's sufficient for all	Minimum requirements have been documented in the RFP, higher specification can be accepted
33	Core Projects and Technologies	113-114	Annexure-15	We request authority to clarify whether we can propose one or more open source software to cater to the requirements therein.	Minimum requirements have been documented in the RFP

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34	Inspira Enterprise	73	Switch	Need to know exact number of ports and type(unmanaged/managed) of switch required.	Minimum requirements have been documented in the RFP
35	Bridia Pvt. Ltd. Technologies (I)	72	Delivery of teacher training	Please let us know the name of multimedia based technology tools that you want to teach your teachers. And who will procure those tools	Minimum requirements have been documented in the RFP
36	Byamsoft Technologies	73	Display	32" display is not sufficient for a classroom of 20 students. So please explain uses of this product in concern of ICT	Minimum requirements have been documented in the RFP, higher specification can be accepted
37	Emerson Network Power (India) Pvt.Ltd.	73	Online UPS	Capacity- This shall be 160 to 270 Vac as per UPS Industry standard. O/P Voltage Regulation- This shall be 220/230+/-2% as per Ups industry standard. Third harmonic Distortion- This shall be corrected as Total Harmonic Distortion. Overall Efficiency- This shall be 88% as per UPS Industry standard. General- ISO 14001	Minimum requirements have been documented in the RFP, higher specification can be accepted
38	N computing	31	Website link	The mentioned website link does not work. If we can get the proper link	The mentioned website link is working.
39	India Computing India.	73	Network cabling	We have mentioned that only CAT 6 cable to be used and the max. distance should be 10 metres but there is no mention of the other end of CAT 6 cable as one end is to terminate on access device the other end needs to terminate on the host PC where a card is missing perhaps to complete the virtualization solution of the department will get max. benefit.	Requirements have been documented in the RFP.
40	Intel Technology	73	Host personal computer.	We request you to consider the Intel Core i3-540(3.06Ghz 4MB L3 cache) instead of Core 2 Duo 8400.	Minimum requirements have been documented in the RFP, higher specification can be accepted
41	AMD Pvt. Ltd.	73	Host personal computer.	You have asked for 6 MB L2 cache in that clause AMD can't participate, at the same time department will take old generation Microprocessor. All the new generation processors including the core processors (core i3,i5 & i7) from Intel has no L2 cache, only L3 cache. So small corrigendum required 6MB L2 cache 6MB L3 cache, Both the companies will be able to compete and	Minimum requirements have been documented in the RFP, higher specification can be accepted
42	Samsung India Electronics Pvt.	73	Display	Please add the following certifications-UL Certifications, FCC Certifications, CE Certifications	Minimum requirements have been documented in the RFP, higher specification can be accepted
43	Samsung India Electronics Pvt.	73	Printer	Laser Based Multi function Printers in place of Dot Matrix Printers.	Minimum requirements have been documented in the RFP, higher specification can be accepted
44	NIIT Ltd.	9	Eligibility Criteria - Clause 2	The DPI invites bid from bidders those who are dealing in all IT related area, where as the evaluation is for Computer Education and Computer Aided education. If the Department are going to consider all IT related companies, then for evaluation the Dept. has to take turnover only in Computer Education as per Technical Proposal mentioned in Page 95 Clause-3. Please clarify. It is mentioned that the bidder should be in the business for a period of exceeding three years. This is contradictory to Page 38 evaluation criteria where it is mentioned that last three years. Please clarify.	Minimum eligibility to participate and evaluation of strength of bidders are separate.
45	NIIT Ltd.	9	Eligibility Criteria - Clause 3	It is mentioned that the Bidders's experience in schools in India during the last 5 lyears. This is contradictory to Page 38 evaluation criteria where it is mentioned that last three years. Please clarify.	Please see the clarification given herein above

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46	NIIT Ltd.	9	Eligibility Criteria - Clause 5	.To get Gazetted Govt. officer attestation is very difficult. The bidder will submit the required document with Bidder's Authorized Signatory signature. As per Page 30 Clause (A) 4, the bidder has to submit the Power of Attorney granting person signing the bid the right to bid the bidder as the 'Consituted attorney of the Directorate'.Hence, we request	Certificate in original or attested by Notary are also mentioned.
47	NIIT Ltd.	10	Eligibility Criteria - Clause 8	Please allow the Bidder to furnish Bank Guarantee towards Earnest Money Deposit (EMD) and provide us the format of the Bank Guarantee	Not Accepted.
48	NIIT Ltd.	12	Proposals submitted by a consortium	What does it mean by 'Concession Agreement'? Please clarify.	Agreement to be entered into by the successful bidder to do the training in the DPI / School premises
49	NIIT Ltd.	16	Site preparation	The schools should be provided with electrical connection in the computer Lab. Bidder applying for electrical connection will not be feasible and should be the responsibility of the school. It is suggested to change the clause suitably	Not Accepted.
50	NIIT Ltd.	16	Supply/Installation Point 1.3.2	The Manufacturing date after the publication of the tender is not possible for all items. We request the dept. to change the clause to " Bidder to provide the latest available computer HW, SW and connected accessories as on date of supply as per specification in the tender or higher	Not Accepted.
51	NIIT Ltd.	16	Internet bandwidth	It is suggested to include "Internet subject to availability" in the clause.	Not Accepted. Dial up connectivity will be allowed in such areas of the state where Broad band is not provided by any of the service providers
52	NIIT Ltd.	16 & 17	Testing & commissioning.	The Acceptance test to be conducted in all schools should include a time line from the Government side. Delay in completion of AT will affect the execution and the actual period of execution would be beyond 5 years. The 5 year period for execution should be from the date of the sign off from the school for completion of implementation. Bidder to complete the issues if any identified during the AT within a specific time frame. It is suggested to change the clause	Clarified in time schedule for implementation and operations.
53	NIIT Ltd.	16	Testing & commissioning- Physical security	Physical security cannot be provided by the bidder and hence it is suggested that this clause be removed. Internet availability is subject to feasibility. Also, there would be a delay in ISP's to provide the internet which is out of control of the bidder. Hence it is suggested that this clause for Acceptance test be removed. Please clarify as what "IT Security component availability" means. Please clarify as what "Successful hosting of at training tools approved by department" means.	Not Accepted. Other than what is given in the RFP, the bidder is expected to account for any other deliverable to make the project implementation successful and will be considered for commercial evaluation.
54	NIIT Ltd.	17	Supply of training personnel 1.6.3	As the final decision of selection of trainers for training shall be taken by the Department, please provide us the details of selection process.	Clause is very clear in itself.
55	NIIT Ltd.	17	Training of Govt teachers from state schools- clause -c	Are there any other schools, location of training etc. for conducting training.	Not accepted, clause is clear.
56	NIIT Ltd.	18	Security	Bidder providing security personnel for each schools is not feasible. The school should make arrangements for security personnel to safe guard the computer lab. Bidder will however will provide insurance of the equipments installed in the Lab towards burglary / fire / natural calamities. It is suggested to change the clause suitably.	Not Accepted, as security includes provision of overall security of the lab (includes everything) which is to be owned by the bidder himself for a period of 5 years.

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57	NIIT Ltd.	21	Availability of separate 1-phase raw power.	The schools should be provided with electrical connection in the computer Lab. Bidder applying for electrical connection will not be feasible and should be the responsibility of the school. It is suggested to change the clause suitably.	Not Accepted
58	NIIT Ltd.	23	Resource requirement	It is suggested that 1 per zone located at the zone HQ. What does it mean by NOC Engineer. Please clarify. For infrastructure support Bidder would have arrangement with the OEM supplier for maintenance. Hence it is suggested	Dedicated resources are required for the project by the successful bidders and they are to be stationed with the DPI.
59	NIIT Ltd.	25	IT Infrastructure related service levels:	Power availability will not be feasible when there is power shut down as the UPS back up rating is only for 30 minutes. It is suggested that this clause be removed from the tender.	Power availability of minimum 4 hours in Lab is required and UPS back up rating is for 30 minutes.
60	NIIT Ltd.	32	Submission of proposals- a & d	Does it mean by each component, please clarify. (a) Do we have to submit the Pre-qualification bid (Envelope-A) and Technical Bid (Envelope-B) Zone-wise, as the pre-qualification bid document and Technical Bid documents are common. We request the dept. to modify the clause accordingly. (b) As the pre-qualification & technical bid documents are huge and scanning the signed copy and making a softcopy is consume lot of time. Also, we need to submit softcopy zone-wise, we request the dept. to delete	Separate EMD and Price bid for every zone is required
61	NIIT Ltd.	37	QCBCA clause 1&3	Both the criteria are not asked for in the Eligibility Criteria even though it appears in technical proposal. In the eligibility criteria it is mentioned that '...average turnover of Rs.100 crores in the last three financial years...'. Please clarify.	Please see the clarification given herein above
62	NIIT Ltd.	38	QCBCA clause 3&4	This is a computer education tender whereas the clause is on the supply of computer and its installation as on 31.03.2010 for the past three years. This clause will help hardware suppliers the most to score maximum points. Since this is a computer education project, please consider changing this to similar education projects on BOOT basis in India as on 31.03.2010 for the past 3 years.	Please see the clarification given herein above
63	NIIT Ltd.	38	QCBCA clause 4	As the contract is for 5 years and the price is fixed there can not be any further negotiations every years or as desired by	Please see the clarification given herein above
64	NIIT Ltd.	55	Prices 20.1	DPI- Please clarify.	No upward revision of rate is permitted during the entire period.
65	NIIT Ltd.	58	Change of size /quantities	This clause must be applicable both for increase and decrease of quantities/size.	Please refer to stores and purchase rules of CG
66	NIIT Ltd.	72	Computing and lab infrastructure	The Operating system soft ware, details as whether it is Windows based / Linux based and Office application software details as whether it is MS-Office or Open Office to be specified. Also whether Anti virus software is to be provided is to be mentioned.	Requirements are based on courseware. Please refer Teachers training syllabus.

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67	NIIT Ltd.	73	Computing and lab infrastructure- Virtualization	In Clause 1, it is mentioned that each lab should be equipped with 10 access points. In the Clause 3 it is mentioned that virtualization should be 1:3. This would mean 1:3 will have 3 sets resulting to 12 Access points. Please clarify whether there should be only 10 access points or 1:3 - 3 sets to make it 12 Access points. If it is 12 Access points, the furniture & UPS quantity also is to be suitably changed.	Minimum requirements of DPI have been specified.
68	NIIT Ltd.	73	Computing and lab infrastructure- Switch	There are only 10 access points and hence 24 port switch is not required. Please make necessary changes to the clause.	It is 16/24.
69	NIIT Ltd.	73	Online UPS	It is suggested that UPS rating, battery rating and Quantity be specified to avoid ambiguity. It is also suggested that for every 1:3 access point one 1 KVA Line interactive UPS with 30 minutes back up be mentioned as specification of UPS instead of online UPS	Please see the clarification given herein above
70	NIIT Ltd.	74	CFL Lamps	The CFL bulb wattage to be changed. No CFL bulb at 60 watts is available. It is suggested to have CFL of 14 to 20 watts	3 CFL of 20 watts each may be provided
71	NIIT Ltd.	74	Separate electric connection	Please clarify that the electric connection is 1 Phase or 3 Phase as the charges for obtaining connections differ.	It is 1 Single Phase.
72	NIIT Ltd.	74	Manpower	For District coordinators, It is mentioned that there would be School coordinators under them. There is no mention of School coordinators' roles & responsibilities, number of School Coordinators required. Also, number of District coordinators required is to be provided	School coordinator means Instructors appointed in each of the 1900 schools.
73	NIIT Ltd.	82	Annexure-2	the Consortium should provide 3 members even though they specified two partners for the consortium. Please clarify.	Please see the clarification given herein above
74	NIIT Ltd.	113	Annexure 15 School Management.....	Should we take the schools management software in the costing as it is not mentioned anywhere else in the tender.	Cost is inclusive
75	NIIT Ltd.	115	Annexure 16	In School environment, the Visual studio software is not provided and hence it is suggested that portion related to Visual Basic and MS-ACCESS be removed. Also, it is suggested to add course manual & certificate for teacher training be provided for maximum 3 teachers per school	Not Accepted.
76	NIIT Ltd.		Comp.Education for students.	No syllabus for Computer education services for class 9 to 12 is provided. Also, whether bidder is supposed to provide course Certificate is to be made clear. For course material to be provided, average strength per school would be required to cost for the material	It is as per the CG board Syllabus, a copy of the same can be obtained by bidders.
77	Everonn Ltd	15	Physical security infrastructure	Do we need to provide Physical security for all 1900 schools?	Yes, as clarified earlier.
78	Everonn Ltd	15&	1-phase supply	Please clarify on this point because it seems that bidder need to take a separate single phase connection for the computer lab and if it is yes then the electrical connection will be booked in whose name (Bidder/School Name) and the Installation cost so incurred on it will be borne by whom	Yes, successful bidder has to ensure 1 phase supply.Connection in the name of concerned school is to be obtained.
79	Everonn Ltd	15	Design of computer lab	Department GOCG has planned a Standard size and design for the computer lab then that should be known to bidders well in advance with all specification of Civil, Mechanical and Electrical works because the cost on all these work will vary upon the room size	The size of the room can vary as per the building specifications in each school. The average room size is 15/20= 300 sq.ft.
80	Everonn Ltd	16	Supply and Installation- 1.3.5	Requesting to provide us more clarity on this clause	Please see the clarification given herein above

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81	Everonn Ltd	17	Supply of training personnel	Kindly provide us the list of Computer Education institutions in Chhattisgarh which GOCG consider as reputed and recognized and beside this kindly let us know the minimum salary structure fixed (if any) for these computer professionals by the CG government.	Not accepted.
82	Everonn Ltd	17	Training of Govt. Teachers.....	But no-where in the Tender it is mentioned, what will be the suitable time/hours for the teacher's training and whether the training should be individual or in combined manner. In our belief to make teacher's training more effective it should be done, after the school's final exams gets over in the mid of April month every year.	a. Teacher trainings will be held at DCEC centers b. Teacher training will be of 2 weeks duration. c. Syllabus provided in the tender document.
83	Everonn Ltd	18	Security	Over all security to protect the equipments installed, data made, services, applications and infrastructure from any malicious attack and theft during working hours of the School's Computer lab. As in all schools watchmen are appointed through Janbhagidari samiti / School Administration hence after school hours and during school holidays this responsibility should be undertaken by school HMs/administration because this project is of School Education for mass parent, hence this clause should be to provide a service desk facility, whether we have to provide all the 3 channels. Please clarify	Clarified in query no.56
84	Everonn Ltd	18	Help desk services	To provide a service desk facility, whether we have to provide all the 3 channels. Please clarify	Yes
85	Everonn Ltd	79	Development of Multimedia -1.4	Bidder is also not against the larger interest of the state citizen but the modification/Copying the contents with other programs or materials should be solely vested with Bidder	Not accepted.
86	Everonn Ltd	71	Requirement for Operating system	Operating system is not mentioned, but in software part asked for MS-office. Please clarify	OS has to be as per the office suit specified.
87	Everonn Ltd	72	Requirement for Operating system- provide tutorials	Please make a clarity on the basic computer functioning, which type of tutorial, to whom and in which mode	Please see the clarification given herein above
88	Everonn Ltd	73	Host personnel computer	Mentioned Processor E8400 is EOL, So Service support will be a problem for next five years	Minimum specification has been indicated. Bidders to specify as per required SLA
89	Everonn Ltd	73	Host personnel computer-Display	The Display Should be either in TV or Monitor	Only TV and wall mounted monitor has been asked
90	Everonn Ltd	73	Host personnel computer-Printer	In Printer 240 Cps seems monopoly, please make this as higher.	Minimum requirements have been documented in the RFP, higher specification can be accepted
91	Everonn Ltd	73	Host personnel computer-switch	Since it is a 3 host system, our suggestion is, we can use 8 port switch itself.	Please see the clarification given herein above
92	Everonn Ltd	72	Virtualization	We are assuming 3 host PC and 8 terminals? Pl. confirm.	No, in case of virtualization it has to be 1:3 for all machines.
93	Everonn Ltd	73	Battery backup	Two type of Battery Backup is mentioned, one in SLA(4 Hrs Battery Back up) and other in Technical Specification(30 min battery back up) So what is the correct battery back up we need to use it	Clause is clear. It is 30 minutes .
94	Everonn Ltd		Annexure 2,3&4	Reply to use the value of Stamp Paper on which the various declaration is to be given	The value of stamp paper is that which is legitimately applicable & acceptable.

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95	Educomp solutions Ltd.	9	Eligibility criteria- no.1	Apart from Prime Bidder fulfilling the eligibility criteria, we also suggest the other member forming the consortium should also have an expertise in executing CE & CAE projects of similar mandate and its belongingness to the roots of education fraternity after looking into the vast scope of implementing ERP in UP schools across the state.	The clause is very clear.
96	Educomp solutions Ltd.	10	Eligibility criteria- EMD	An implementing Demand Draft and Bank Guarantee should be provided to the bidder for submitting / furnishing the EMDs for all the three prescribed zones. Bank Guarantee format has to be released by the DPI in the same context	Not Accepted.
97	Educomp solutions Ltd.	15	Site preparation	According to our expertise the ideal space required for accommodating 20 students & teacher with 10 computers a minimum space of 20'x20'=400 Sq Ft area is desired. We request the department to specify the space to be provided for setting up of the lab. We understand that the separate electrical connectivity will have to be taken in the name of school. Obtaining connection for each of the sites will require additional time as necessary documents needs be submitted at the local electrical sub-division, we request the department to suitably add one week more instead of only three weeks. Or department can suggest us a process in liaison with the electrical department to get the connections	The average size of the room is clarified in query no.79.
98	Educomp solutions Ltd.	16	Testing & commissioning- 1.5.1&1.5.2	Department is requested to provide the schedule for Acceptance Test which will be followed after the completion of the site preparation	Refer to time schedule given in RFP
99	Educomp solutions Ltd.	17	Supply of training personnel- 1.6.2	Department may kindly clarify the duration of PGDCA. Also getting 2 yrs PGDCA candidate might be difficult in all locations, department may suitably amend the clause or consider candidates with lower qualifications on case to case	Not accepted
100	Educomp solutions Ltd.	17	Training of Govt Teachers....	We apprehend that we need to train 5 teachers every year for a period of 2 weeks for 6 hrs /day from each 1900 schools but we request a clarify on the approximate nos of other schools to be identified for training and also the details of the venue which will be use for the training either it needs to be arranged by the bidder or will be provided by the department.	Clarified as query no.82
101	Educomp solutions Ltd.	25	IT infrastructure related service levels	The technical requirement given in the tender is for 30 mins backup time. To avail 4 hrs backup time in case of power drop we need to suitably modify the technical requirement of the UPS. If it is the case of electricity and UPS then it all depends upon the power situation of the locality. Under force majeure where there is no power it will be difficult to maintain the 4 hrs target. Department may elaborate the term "Minor Civil Repairs". Attending any repair works within 72 hrs is not practical as it involves	Please see the clarification given herein above
102	Educomp solutions Ltd.	37 & 38	QCBCA	QCBS [Quality Cost Based Selection] 70% weightage is given on Technical Capabilities and 30% on Financial Bids. As execution of projects of this nature require more technical and ground expertise we would suggest to consider 70% weightage for technical and 30% weightage for Financial.	Not Accepted.

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103	Educomp solutions Ltd.	86	Annexure -5	Department may kindly clarify whether the same needs to be provided for supply of multimedia educational content which will be developed by the bidder in-house.	Yes
104	Educomp solutions Ltd.	87	Annexure-6	All the required hardware items are not covered under IDC Reports. Department may kindly clarify which are the hardware items for which the OEMs needs to submit the same	Requirements are clearly specified in the RFP, DGS&D / CSIDC empaneled hardware can also be provided
105	Educomp solutions Ltd.	92	Annexure-8, 4 & 5	The place of presence through franchisee/own centers has no relevance with the scope of the tender, we would request the department to suitably amend the same and consider only the proof having bidders own office as required under eligibility criteria	Not Accepted.
106	Educomp solutions Ltd.	113-114	Annexure-15	The preferred front and back end tools for the School MIS has not been defined. Department may kindly clarify on the technical aspects of the MIS, whether it has to be standalone school base or centralized, provision and availability of server if need to be deployed centralized. Department may also kindly clarify on the deployment of customized GPL based applications for the same.	Minimum requirements have been documented in the RFP
107	Educomp solutions Ltd.	115-116	Annexure-16	The syllabus also covers language-Visual Basic; where as department has opted for only MS Office suite; department may kindly clarify whether the bidder needs to provide VB software; if so the version.	Minimum requirements have been documented in the RFP
108	Educomp solutions Ltd.	73	Host personnel computer	Department may kindly clarify on the following points: Core2 duo 8400: Higher config. will be available with most of the OEMs, as this is EOL product on Intel roadmap. Suggest deptt. to mention the exact CPU as available for such big qty and also specify the equivalent of AMD processor. Serial and parallel ports: Serial and parallel ports are not available in latest motherboards, usb ports are the standard config, recommend for USB ports.320 gb Ultra HDD: may opt for SATA HDD, Dvd-rw: may opt for 8x or higher, 3 pci slots: the standard mother boards are of 2 min slots; may opt for 2 or more instead of 3 PCI slots. 17" tft lcd: may opt for 17" or higher as now a days commonly used is TFT with 18.5", Keyboard: option for USB along with PS2 may be allowed, Mouse: option for USB along with PS2 may be allowed , Speakers: watts may be defined, Audio Card: now a days the audio is integrated with the motherboard	Please see the clarification given herein above Minimum requirements have been documented in the RFP, higher specification are acceptable
109	Educomp solutions Ltd.	72	Computing and lab infrastructure	Department may kindly clarify whether it is 4 Host and 11 shared nodes or 3 host and 8 shared nodes	All host are to be connected to 3 shared nodes in case of virtualized solution being offered.
110	Educomp solutions Ltd.	75	Online UPS	Department may kindly clarify the ratings for the UPS and whether full load lab including 32"TV, fan and CFL needs to be connected. The ratings and the quantity may kindly be clarified /p Range - 145 to 270 on Full load: This shall be 160 to 270 VAC as per UPS Industry standard, O/p Voltage Regulation - 220/230 +/- 1%: This shall be 220/230 +/- 2% as per UPS Industry standard, Third Harmonic Distortion: This shall be corrected as TOTAL HARMONIC DISTORTION, Overall Efficiency -> 90%: This shall be 98% as per UPS Industry standard	Please see the clarification given herein above Minimum requirements have been documented in the RFP, higher specification are acceptable
111	Educomp solutions Ltd.	73	Display	Department may clarify whether we need to supply LCD, PLASMA or LED TV, also the connectivity thru PC, Direct, USB port is required or not to play the contents directly may be clarified	Please see the clarification given herein above Minimum requirements have been documented in the RFP, higher specification are acceptable
112	Educomp solutions Ltd.	73	switch	Department may kindly clarify how many uplink ports are reqd. 1 or 2 and also confirm 16 or 24 port switch is required	Minimum requirements have been documented in the RFP

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113	Educomp solutions Ltd.	73	Networking	Department may please clarify whether structured cabling with Rack needs to be provided. If so please elaborate the requirement in terms of IO Box, Patch Panel, SMB etc.	Minimum requirements have been documented in the RFP
114	Educomp solutions Ltd.	74	chairs	Chair specification may kindly be defined. Moreover chairs are to be supplied only for students, teachers chair is not requested for.	The clause is clear.
115	Educomp solutions Ltd.	74	White wash	The requirement -distemper or paint is not clear-department may kindly clarify along with the approximate dimension of the lab room	It may be distemper/paint. Approximate Dimension of the room is clarified as in query no.79
116	Educomp solutions Ltd.		Consumables	Consumables to be delivered annually to all schools may kindly be defined along with the list of deliverables and schedule for	As per the need.
117	NICT Indore.	9	Eligibility Criteria Point-1	Alternatively, the eligibility criteria for the consortium shall be redefined & being a consortium the party shall fulfill the eligibility jointly as a consortium bidder and the consortium is treated as single unit, which can be defined by the prebid consortium instrument then only the purpose of allowing consortium shall be fulfill otherwise allowing consortium will not serve the purpose of the project.	Not Accepted
118	NICT Indore.	9	Eligibility Criteria point-3	As per the scope of work in order to have a fair and equal competition the order value instead of fix term 30 Cr. Should be made as a ranging from 25 to 30 cr. And schools covering should be in the range if 400 to 500 because how it can be justify that a person having implemented a project of 27cr.is not eligible and the person having project implemented 30 cr is eligible for such project. This will not limit the no. of participant and all the sizable organization working in ICT in education shall be given equal chance and opportunities it is further recommended . In case of NGO having experience of successful project the order value may be between the range of 20-25 cr. More over in this point the experience of providing computer teacher at least in 1000 schools shall be made essential i.e. 50% of requirement of tender which is going to be the backbone of for the sustainability of project for	Not Accepted
			Point-3	Alternatively it should be drawn as per the value of each zone & for one zone 25-30 cr Two zone 30-35 cr and for all 3 zone 75-100 cr is strongly recommended.	Not Accepted
119	NICT Indore.		Eligibility Criteria	Additional Marks for NGO should be added or criteria must be relaxed where as the quality standard and experience in such type of project may be made essential for NGO's.	Not Accepted.
120	NICT Indore.	10 &80	Eligibility Criteria Point-6	In case of NGO's the successful completion certificate of at least 1 such project shall be made essential with the corporate funding arrangement instead of positive net worth because NGO works on no profit no loss basis. Positive Net worth should be relaxed for NGO	Not Accepted.
121	NICT Indore.	21& 22	Time schedule	The time schedule is too stringent and requested as follows: Time for site survey and availability should be merged and increased to T+15 , Procurement time should be atleast T+45 for 100% , 100% installation & running/commencement of training should be T+90 days	Not Accepted.
122	NICT Indore.	23	Resource requirement	District coordinators should be added as it was mentioned on page no.76-77	Not Accepted.
123	NICT Indore.	74	Instructor table	Chair for instructor should be added	Not Accepted
	NICT Indore.			Printer Table should be added.	Not Accepted.

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124	NICT Indore.	74	CFL	CFL Lamps of 60 watts-04 no's should be used.	Minimum requirements have been documented in the RFP
125	NICT Indore.	75	District coordinators	SC or SC's should be replaced by computer Teacher /faculty	Clarified as in query no.72
126	NICT Indore.	17	Training of Students	Class wise students strength required in order to access volume of courseware to be distribute the student strength school wise may	Not Accepted
127	NICT Indore.	17		Consumables for printer like paper rim ribbons need to be specified	Not Accepted
128	NICT Indore.	15	Supply/Installation	Every replacement cycle should be specified	Successful bidder has to ensure SLA for the entire 5 year period.
129	NICT Indore.	59	Payment schedule	10% of the contract value should be replaced by 20% and accordingly QGR will be 4% instead of 4.5% (As major ha/w equipments are installed at schools.)	Not Accepted

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